Halliburton has been a trusted partner in the oil and gas industry since 1919. In that time, we have developed a strong system for creating new and innovative products that lead the industry in quality and reliability. At Halliburton, we collaborate and engineer solutions to maximize asset value for our customers.

Halliburton is the execution company. That means that while other companies talk about delivering quality, Halliburton Completion Tools brings that promise home. In fact, the concept of Distinctive Service Quality is embedded in our value proposition: Delivering cost-effective engineered completion solutions, supporting customers’ requirements with purposed technology and distinctive service quality.

This idea is focused on providing products and services that incur zero non-productive time (NPT) and improve efficiency. When we reduce costs for our customers, we increase the value of our service. In doing so, we improve the reputation that Halliburton has built over decades of continuous improvement.

The emphasis on Distinctive Service Quality is more than just bragging rights. It helps us bring value and confidence to our customers. When our customers trust the processes and service quality that Halliburton Completion Tools provides, the need for Third Party Inspectors (TPIs) can be reduced or eliminated, saving thousands of dollars per well. Additionally, less than one quarter of 1% of our total operational hours are NPT, and 99% of our jobs have zero NPT. That improved efficiency translates directly into increased value for our customers.

The proof is in the projects:

» Collaboration in Offshore Nigeria – Halliburton partnered with an operator to install upper and lower completions. Thanks to close collaboration, 21 completions have been successfully installed with zero HSE issues and greater than 98% operational efficiency and run reliability.

» Long-Term Reliability in North Dakota – An operator had three drilled but uncompleted wells in the Williston Basin. Halliburton successfully completed these wells after more than 300 days, setting new local records and demonstrating the reliability of Halliburton VersaFlex®, Swellpacker®, and RapidStage® systems.

» Eliminating NPT in Deepwater GoM – Halliburton recommended its XtremeGrip® expandable liner hanger system for a major operator needing to run a liner hanger approximately 4,000 ft to depth on a well deviated to 59 degrees. The system solved the customer’s challenge and was successfully completed with no issues and zero NPT.

Halliburton has identified three key elements that differentiate our company and allow us to offer Distinctive Service Quality for our customers:

GREAT PEOPLE
» More than 3,500 trained employees with specific subject matter expertise
» More than 95% Documented Competency of the Workforce

EXCELLENT PRODUCTS
» Thousands of purpose-built solutions
» Focus on Error-Free Design and Design for Reliability
» Seven manufacturing facilities and 70 operating bases globally

EXCEPTIONAL PROCESSES
» Journey to Zero strategy to achieve zero HSE incidents and zero NPT
» Halliburton Management System, our best-in-class QMS program to improve efficiency
» Continuous Improvement processes to minimize defects and waste
» Listen and Respond strategy to provide more barrels and/or lower total cost
» Integrated and collaborative digitalized workflow environment
» Compliance with industry standards, including ISO 9001, ISO 14001, OHSAS 18001, API and others
» Rigorous Control Point process
» Risk-based tiered Design of Service and Critical Well Review
» Failure Risk Analysis (FRA)
» Robust Management of Change (MOC)
» Rigorous supplier quality programs
» Industry-leading incident investigations, including TapRooT® analysis software and 5 Whys analysis
» Knowledge Management portal
» Design and process changes driven from lessons learned from issues and events
» Transparent organization and business partners

EXPERIENCE HOW DISTINCTIVE SERVICE QUALITY CAN BRING VALUE TO YOUR PROJECT

We stand by our product and services, as we have for 100 years. We are there when you need us. When you want Distinctive Service Quality, call Halliburton Completion Tools.

TapRooT® is a trademark of System Improvements Inc.
Distinctive Service Quality

Error-Free Design

Journey to Zero

Zero NPT

99% of jobs

Digitalized Workflows

1/4 of 1% of total operational hours are NPT

Halliburton Management System

Continuous Improvement

1000s of Purpose-Built Solutions

70 operating bases globally

3,500+ Trained Employees

Reduced Need for 3rd Party Inspectors

3,500+ TRAINED EMPLOYEES

3,500+ TRAINED EMPLOYEES

Halliburton Management System

CONTINUOUS IMPROVEMENT

70 operating bases globally

3,500+ TRAINED EMPLOYEES

Reduced Need for 3rd Party Inspectors
Sales of Halliburton products and services will be in accord solely with the terms and conditions contained in the contract between Halliburton and the customer that is applicable to the sale.

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